

AGED AND COMMUNITY CARE



NATIONAL CODE: CHC52021

# DIPLOMA OF COMMUNITY SERVICES

Empower those in need and make a meaningful impact in your community with the Diploma of Community Services, where you'll develop essential skills in service delivery and leadership.

## CAMPUSES

BRISBANE CAMPUS (ADELAIDE STREET 2)

GOLD COAST SOUTHPORT CAMPUS

## OVERVIEW



**INTAKES**  
Monthly



**DURATION**  
52 weeks



**INDUSTRY PLACEMENT**  
200 hours



**INTERNATIONAL STUDENTS**  
Yes



**CRICOS CODE:**  
116300B



**CONTACT HOURS**  
20

Entirely On-Campus

Want to get a start in business?  
You need training.

Watch the Video



THIS COURSE ARTICULATES OR PACKAGES WITH THE FOLLOWING UNIVERSITIES:



**KARENT CAMACHO**

Community Services student

Yashi is amazing! She has years of experience in community services. Her class is engaging and interactive. Her assistance and guidance in my studies have improved my confidence in getting a job in the field.

## DIPLOMA OF COMMUNITY SERVICES

### About this Course:

The Diploma of Community Services prepares you for a dynamic career in the field of community services by equipping you with comprehensive skills and knowledge. You'll gain advanced expertise in managing, coordinating, and delivering person-centred services to individuals, groups, and communities. The course includes practical placements within community services organisations, offering invaluable real-world experience.

### What You'll Learn

- Develop and implement effective community service programmes
- Develop communication strategies within community services
- Analyse the impact of sociological factors on clients in community work
- Manage and promote diversity and ensure compliance with legal and ethical standards
- Facilitate workplace debriefing and support processes, and manage work health and safety
- Provide advocacy, assess and address complex client needs, and coordinate all aspects of case management

### Career Outcomes

COMMUNITY CARE MANAGER

COORDINATOR OF VOLUNTEER WORK

TEAM LEADER

COMMUNITY WORK COORDINATOR

COMMUNITY PROGRAM COORDINATOR

ASSISTANT COMMUNITY SERVICES WORKER

Our graduates work with industry experts



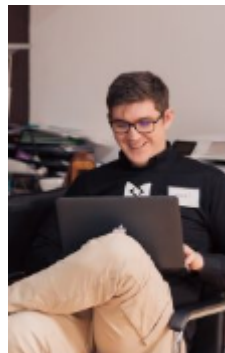
## Here's what our Community Services students think

See why more than 20,000 students have chosen Charlton Brown



Zhang Jing

An effective teacher is one who directs, facilitates and manages the students' learning process. Da Teng is one of them. I like his flexible teaching style, positive belief in the ability to solve translating problems, willingness and motivation to listen and caring for students.



Rob Manz

I'm very happy with the service and education Charlton Brown provided! Alvin's teaching was fun, creative and entertaining. He likes to talk about trending topics in the class. He's also fast at answering any questions.

## INTAKE DATES

## TUITION FEES (DOMESTIC / PERMANENT RESIDENT)

Course Name	Course Duration	Domestic / Permanent Resident	Campus Availability	Intakes
Diploma of Community Services	52 weeks	\$6,500	BNE2 GLD	Monthly

## ENTRY REQUIREMENTS

AGE	GRADE	IELTS
18	12	5.5

### ■ AGE

Minimum age of 18 years or turning 18 years old prior to commencement of the course

### ■ EDUCATION & EXPERIENCE REQUIREMENTS

Year 12 Australian Senior High School Certificate, or equivalent (e.g. completion of Year 12 or High School in the students home country) with full academic results.

### ■ ENGLISH LANGUAGE

Upper-Intermediate English (equivalent to 5.5 academic or general IELTS) or successful completion of college LLN Test

### ■ REQUIRED IDENTIFICATION

Photo ID and evidence of citizenship (international students must provide copy of passport)

### ■ COMPUTER SKILLS & EQUIPMENT

Students on this course require computer access for learning purposes and to complete course assessments. As such, learners must have beginner/intermediate computing skills including use of Microsoft Office programmes, in addition to hardware requirements of a desktop or portable computer with keyboard, pointing device, speaker, web camera and microphone, and a broadband internet connection.

### ■ ADDITIONAL REQUIREMENTS

Applicants for this course must be able to make themselves available to undertake the industry placement that forms part of the training and assessment activity. Students must meet specific eligibility criteria before commencing. Evidence of successful completion of the following requirements must be submitted six (6) weeks prior to the start of the work placement: National Police Check & Working with Vulnerable People Registration (for students in Tasmania) or NDIS National Worker Screening Clearance (for students in Queensland). Specific Updates to English Language Requirements for Student Visas: General Student Visa: The minimum IELTS score has increased from 5.5 to 6 (or equivalent). Packaged ELICOS: The minimum IELTS score to undertake a packaged English Language Intensive Courses for Overseas Students (ELICOS) program has increased from 4.5 to 5.0.

### ■ FURTHER INFORMATION

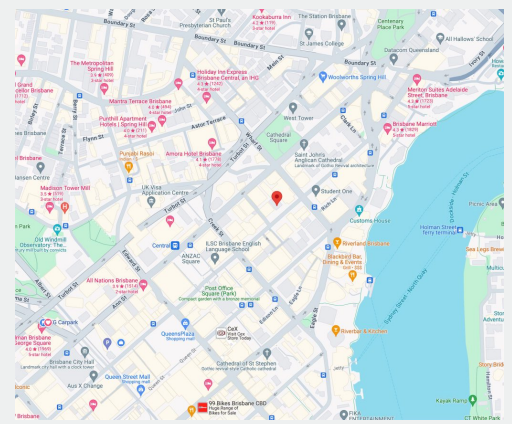
Students who are unable to meet the academic or English language criteria may in some cases be eligible to undertake our Language, Literacy & Numeracy (LLN) test. Criteria may change at any time without notice. Additional English language requirements may apply to international applicants from non-English speaking backgrounds wishing to articulate on a visa package into a university programme. Students must be able to (and are required to) enrol, participate, demonstrate progression-of, and complete this course.

## BRISBANE CAMPUS (ADELAIDE STREET 2) COURSE TRAINERS

### BRISBANE CAMPUS (ADELAIDE STREET 2) & FACILITIES

#### YOUR CAMPUS

Charlton Brown is proud to introduce its latest campus located at 316 Adelaide Street, Brisbane, a state-of-the-art facility designed to provide students with an unparalleled learning experience. Situated in the heart of Brisbane's bustling city center, this modern campus is not just a place of learning but a hub of innovation and professional development. 316 Adelaide Street is more than just its physical amenities; it's located in a vibrant area surrounded by cafes, parks, and cultural sites, providing students with a rich urban experience. The campus is easily accessible by public transport, making it convenient for students traveling from various parts of the city. Charlton Brown's new campus reflects our commitment to providing high-quality education in an environment that inspires and motivates. It's a place where students can learn, grow, and prepare for successful careers in their chosen fields.



[316 Adelaide Street, Brisbane](#)

#### SESSION LOCATIONS

## GOLD COAST SOUTHPORT CAMPUS COURSE TRAINERS



Toriqul Mozumder

## GOLD COAST SOUTHPORT CAMPUS & FACILITIES

## YOUR CAMPUS

Nestled along Queensland's most iconic coastline, our Gold Coast Centre is a study and recreation paradise, just minutes from the surf, gigantic shopping malls & a wealth of attractions.



1 Nerang Street, Southport

## SESSION LOCATIONS



### GOLD COAST ROOM 9

GLD  
CST

PROJECTOR

MULTIMEDIA WALL

LECTURE SEATING

NIET Group Gold Coast Centre is our coastal centre of excellence, with light-filled spacious rooms nestled along the vibrant Queensland Coastline.

VIEW IN MAP



### GOLD COAST ROOM 8

GLD  
CST

SMART TV

Cosy teaching space complete with collaborative seating and smart tv.

VIEW IN MAP